



anglianwater.co.uk/spa



Email us at
strategicpipelines
@anglianwater.co.uk



Got a general question?
03457 919 155

8am-8pm Monday to Friday,
8am-4pm Saturday.



Emergency?
03457 145 145

Lines open 24 hours a day



Letter date
Thursday 9th October 2025



Reference number
57182450

We're closing a road near you

We wanted to let you know about some vital work we'll be doing in your area soon to keep water flowing throughout our entire region. To allow us to work safely we'll be closing **Hawthorn Road, Greetwell**. You can find out when and why below.

What are we doing?

We're building a brand new, multi-million pound water pipeline to help keep water flowing across our region, which is one of the driest in the UK. This is one of Europe's biggest environmental programmes. Hundreds of kilometres of underground, interconnecting pipelines will stretch from North Lincolnshire all the way to Essex, allowing water to be moved from 'wetter' to 'drier' areas.

How might the work affect you?

While we aim to reduce disruption to pedestrians and traffic as much as we can, our top priority will always be the safety of our staff and the public. That's why we'll need to make the following temporary road closure:

Hawthorn Road, Greetwell - approximately 60m from Lincoln Eastern Bypass
From 07:00 on Monday 27th October 2025 until 18:00 on Friday 7th November 2025.

If the works are completed sooner than the permit end date shown, the road will be re-opened early.

Just in case things don't go to plan, the dates above include a couple of extra days wiggle room. If we can't start on the day we hope to, the new start date will be displayed on signs at the site in advance.

Need to contact us?

If you've got any questions about our work, you can email us at strategicpipelines@anglianwater.co.uk or give us a call on 03457 145 145. Just quote the reference number at the top of this letter.



Any questions?

Where can I get the latest information?

You can see details of this road closure and any other upcoming work in your area by any utility company or your local council by visiting www.one.network.

To read more about our work to install our new multi-million pound water pipeline to help keep water flowing across our region, visit www.anglianwater.co.uk/spa.

Will the diversion route be marked?

The diversion will be clearly marked with temporary street signs so vehicles can easily find their way around the road closure. We'd encourage you not to rely on your satnav or mobile phone mapping when following diversions as they're not always as up to date as they can be.

How are diversion routes chosen?

Diversion routes are always carefully chosen with guidance and approval from the local Highways Department. Diversion routes will always be along roads of a suitable standard and width to allow them to take all traffic and make sure there's no restriction to the flow of traffic.

Will residents and pedestrians be able to get through?

Access for residents and emergency vehicles will be maintained throughout so they can get to and from homes and businesses. Where road closures are in place, diversions will be in place for all road users. Please keep an eye out for the advance warning signs which we'll put up ahead of the road closures.

We always try and make sure footpaths stay open when the road is closed to traffic. Only in emergency circumstances, where it's not safe to have pedestrians in close proximity to our work, would we have to temporarily close a footpath while we're working.

Do I get compensation for the disruption?

We don't pay compensation for any inconvenience caused by us needing to close roads for essential work or investment schemes.

Will my water supply be affected?

No. Our work won't have any impact on your water supply.